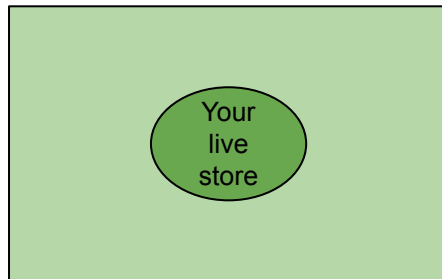# Upgrade Workflow

by Simtech Development

Stage 0: Request for Upgrade

Your Production Server

Stage I: Limit Work on 'Live'

* work only with orders, customers, and product prices & descriptions only;

Do NOT add new banners, promotions, shipping or payment methods, add/edit product features and product options

We copy

Your store

SimtechDev Local Server

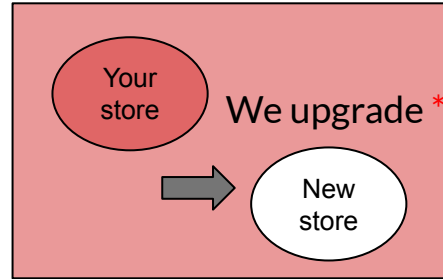You limit work on live*

Your live store

Your Production Server

Stage II: Upgrade

* only products, orders, customers, categories, options, brands etc. are transferred

(custom theme and add-ons are transferred separately on request)

Your store

We upgrade *

New store

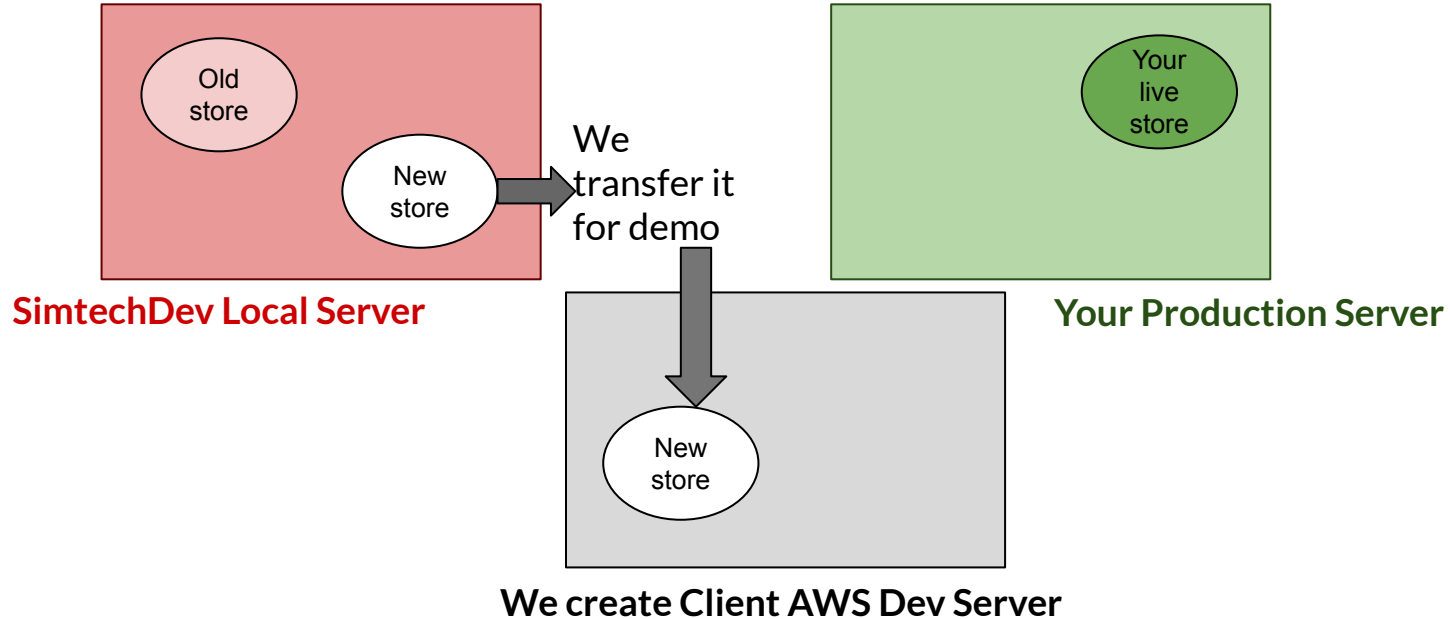**SimtechDev Local Server**

Your live store

Your Production Server

Stage III: Transfer

* copy of the live (old) store is created for checking the same operation

** We compare to ensure the same functionality as on the old live store

Old store

New store

We transfer it for demo

SimtechDev Local Server

Your live store

Your Production Server

New store
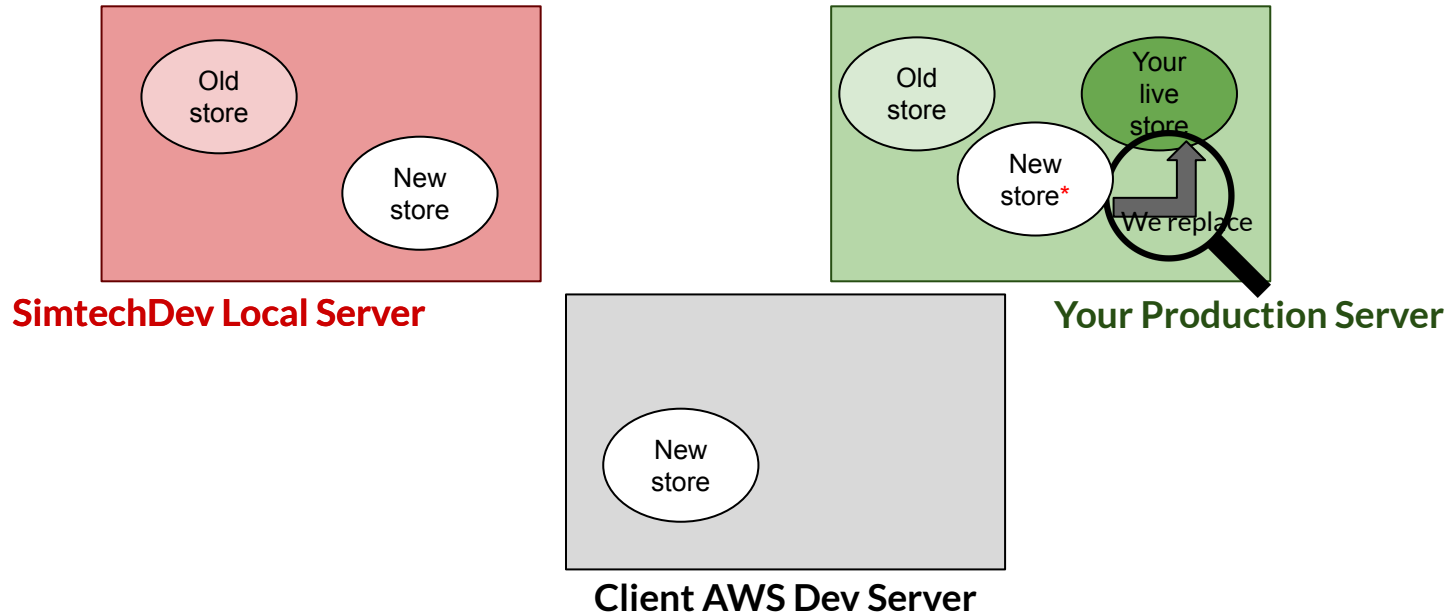
We create Client AWS Dev Server

Stage IV: Actualization

* You check new store with transferred upgrade -> approve -> We actualize the new store -> close your live store -> transfer from 'new' to 'live

* * We recommend to keep your old store at least for 1 month after upgrade

Old store

New store

SimtechDev Local Server

Old store

Your live store

New store*

We replace

Your Production Server

New store

Client AWS Dev Server

You close 'Live' store

We make a copy of 'Live' database
(all basic entities like orders,
customers, and products)

Upgrade it once again

Transfer back to 'Live'